

Single Domestic Connection Guide to Connect

A guide to connecting your house
to water and wastewater services.



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Safeguarding our water for our future.

Irish Water

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Disclaimer

This booklet presents general information about Irish Water’s connection process and is provided for information purposes only. The information contained in this booklet is not intended to be legal advice or to be construed as an offer or invitation for connection to the Irish Water network.

1. Introduction



We have developed this booklet to explain how your new house can get a new or modified connection into the Irish Water network. This booklet should help you understand the different processes involved in,

- a) the pre-connection enquiry process,
- b) the connection application process,
- c) how the connection is made.

In all instances, we advise you to make a pre-connection enquiry at an early stage of your project, as the outcome of this pre-connection enquiry may influence your plans and your planning permission submission. Once you have secured planning permission, you can submit your connection application. The completion of the acceptance criteria is a precursor to obtaining a connection.

1.1 How to apply

The table below outlines the forms you should use when enquiring about the feasibility of a new or modified connection and when applying for a new or modified connection to Irish Water.

Connection type	Pre-connection enquiry form	Application forms
<p>Temporary Connection – This is a connection which will later be removed. For example, temporary construction work or an event. A temporary connection is required to facilitate on-site works for all housing developments.</p>	Not required	<p>Application form – Temporary - water and/or wastewater connection</p>
<p>Single Domestic Premises – This is a connection to a single domestic premises, for example: Constructing a new single domestic property. Converting a single domestic property from a private to a public water supply. If you have 2 independent houses that need to be connected to an existing mains, you should use 2 single domestic applications.</p>	<p>Pre-connection enquiry form – Single Domestic Premises - water and/ or wastewater connection</p>	<p>Application form – Single Domestic premises - water and/or wastewater connection</p>

2. Pre-Connection Enquiry (PCE) & Quality Assurance



Average timeline from PCE to CoF is 16 weeks

1

Pre-connection enquiry

The pre-connection enquiry (PCE) allows us to provide an early indication of the feasibility of your new or modified connection and what upgrades might be required to cater for it. You will need to submit a pre-connection enquiry form (PCE) and it should be submitted at your project's inception stage. Please note: Where you are unsure of the proximity of a water or waste water network on the public road fronting your property, a PCE assessment is advised.

2

Confirmation of Feasibility

Once we complete the review, a confirmation of feasibility will be issued. The confirmation of feasibility which will indicate if any upgrades are required to facilitate your connection into the Irish Water network.

3

Planning application

You are responsible for completing your planning application. This should include the confirmation of feasibility issued by Irish Water, and where applicable, details of the vetted local infrastructure.

3. Connection Application



Average timeframe from Application to Connection Offer is 16 weeks

1

Connection Application

Please submit your completed connection application form once you have secured planning permission. You, or an agent acting on your behalf, must supply the appropriate documentation as outlined in the application form.

2

Application Assessment

We will confirm receipt of your application, and provide you with a unique reference ID. We will then assess your application to confirm that it is still feasible and will calculate the least costly design solution that is technically acceptable to us. We will also advise if any infrastructure works are needed.

3

Connection Offer

We will then issue a Connection Offer along with the associated cost estimate and details of agreed designs. Please note: any network extensions required to service your project will be completed by Irish Water at your cost and in accordance with Irish Water standards and requirements.

4

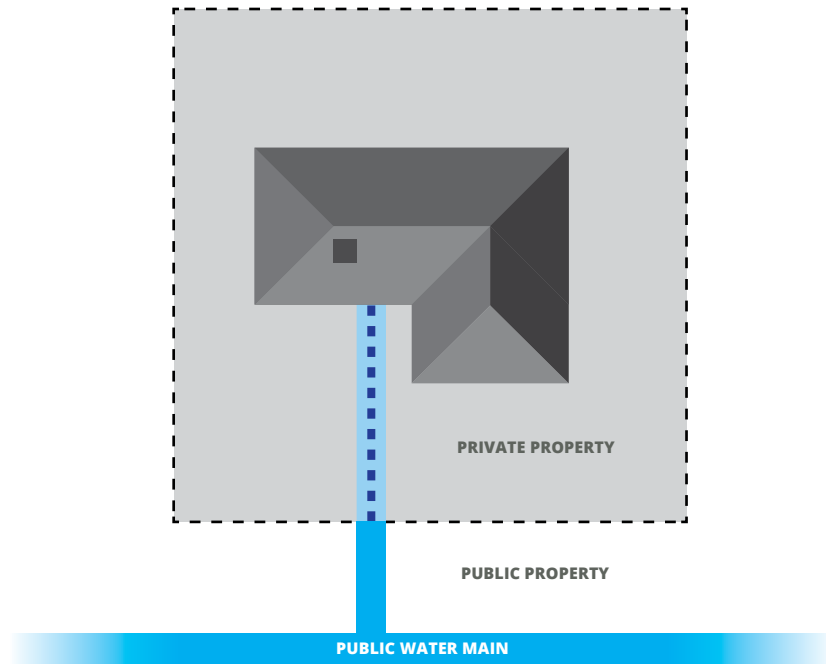
Accepting an offer

You can accept the Connection Offer by fulfilling the acceptance criteria as set out in the Offer.




3.1 Connection assets – diagrams

Water infrastructure diagram

The graphic shown below provides details of the water infrastructure owned by Irish Water and the water infrastructure which will remain private in the future.



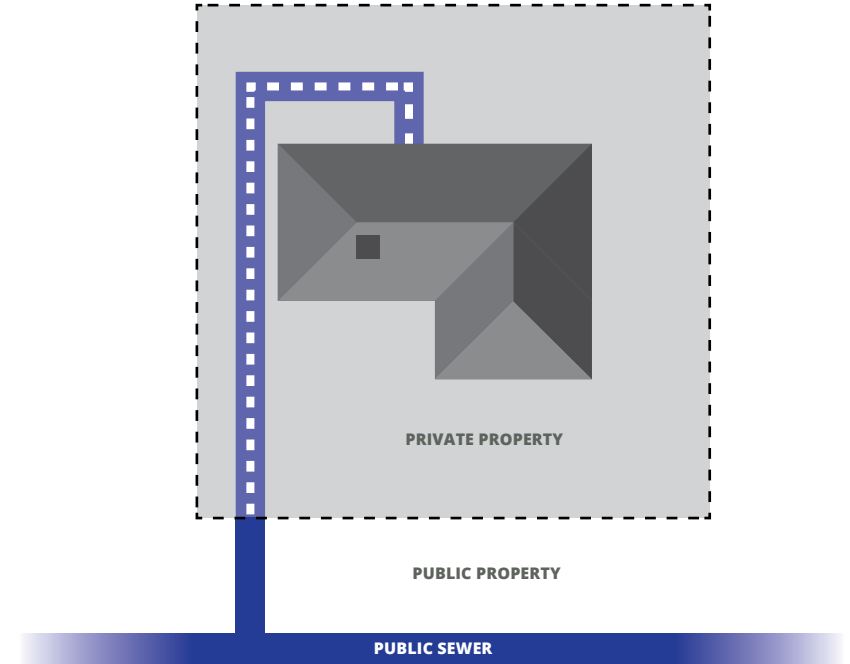
Legend

-  Owners' pipe maintenance responsibility
-  Irish Water's pipe maintenance responsibility
-  Private Property boundary




Water Meter
Regardless of its location, your meter remains Irish Water's responsibility

Wastewater infrastructure diagram

The graphic shown below provides details of the wastewater infrastructure owned by Irish Water and the wastewater infrastructure which will remain private in the future.



Legend

-  Household's pipe maintenance responsibility
-  Irish Water's pipe maintenance responsibility
-  Private Property boundary

4. The Connection



Average timeline from securing ROL to Connection is 12 weeks

1

Processing the Connection

Once you have accepted your offer and we have processed your payment, we will contact you to agree a mutually suitable time for the provision of the physical connection into the Irish Water network.

2

Physical Connection

We will apply for a Road Opening Licence (ROL) and complete a design of your connection. Once these are in place, Irish Water or an agent acting on our behalf, will complete the connection. Note that the connection will be for the property outlined in your offer and no additional properties may connect to it.

3

Meter Installation

A boundary box will be installed in a publically accessible space outside your property as part of your connection. Only your supply must connect to this boundary box. Where a meter is to be installed in the boundary box, Irish Water will notify you and send you a booklet 14 days in advance of the installation, to explain the installation process.

5. Connection Charges



The provision of connections requires the payment of certain costs and fees by the customer, as approved by the Commission for Regulation of Utilities (CRU) in Ireland. As such, Irish Water has implemented a Connection Charging Policy.

This policy provides a standard set of charges for new or modified connections into Irish Water's water and wastewater networks. It also provides a single, clear, transparent and fair connection charging framework. The charges are calculated in a cost-reflective manner, based on connection type.

The charges can be viewed on the [Irish Water website](#) and also on the [CRU website](#).

